

## Lakeshore Village FAQs

When can I sit out my trash? According to our documents, garbage/trash cannot be placed on the curb earlier than 8p the night before pickup. Pick-ups for our community are Mon and Thurs around 7am. We recommend you sit it out the morning of pick up to help deter rodents, raccoons, and other wildlife from rummaging through your trash. Yes, you can be fined for trash out before time provided above.

Does our neighborhood recycle? How do I get a recycling bin? Recycling is picked up once a week on Mondays. You can get a free recycle bin from the city with proof of residency. More details can be found here: <http://www.gptx.org/city-government/citydepartments/recycling/curbside-recycling>

Who is responsible for maintaining the exterior of my unit? At this point, each homeowner is responsible for maintaining the exterior facade of their unit. This includes repairs to doors, windows, structural cracks, and painting & staining of garage doors. Yes, you can get a fine for non-compliance if your unit needs attention.

When is lawn services provided for our community? Our lawn care company is contracted to mow once a week on Fridays but is subject to change. During the Fall and Winter, mowing services are usually occurring on a every other week or twice a month schedule (weather permitting). Please assure access to your backyard so that this service can be completed. If your backyard gate is locked the mowers will not come back until next time they are in community.

How do I access the pool? Every homeowner should have received an access code to access the pool area. If you do not have it, please contact First Service at 877-378-2388 and provide your home address and name.

What are the pool hours and rules? The pool is an amenity for residents with limited access to guests. Please see the pool policy for details on hours and usage rules. A copy of the policy is posted on our website at [www.lakeshorevillagehoa.org](http://www.lakeshorevillagehoa.org)

Who do I contact with community repair requests? Please take a picture of the item that needs to be repaired. Then email the picture with a description to [fwreservations.tx@fsresidential.com](mailto:fwreservations.tx@fsresidential.com) and copy the board at [lakeshorevillagegp@gmail.com](mailto:lakeshorevillagegp@gmail.com). For after-hours emergency only call 877-378-2388.

What are my responsibilities as a resident? The board depends on residents to help assure that the community is functional and looks its best. Residents are encouraged to provide feedback and suggestions for improving our community. Residents can also assist the board by reporting concerns and/or policy violations to [lakeshorevillagegp@gmail.com](mailto:lakeshorevillagegp@gmail.com) for further investigation. You can also call the Grand Prairie police department's non-emergency line at 972-237-8700 if the situation warrants police involvement.

How do I find out what's going on in our community? Checkout our website at [www.lakeshorevillagehoa.org](http://www.lakeshorevillagehoa.org)

How do I get involved? You can volunteer to serve on a committee by expressing your interest to the board. Existing committees include: Aesthetics, Social, ACC, Finance & Legal committees. You are also welcome to offer suggestions for things that will make Lakeshore Village a more enjoyable place for all residents.

When are HOA meetings? The board was transitioned to the owners in May of 2016. The meeting location and time will be posted online as our governing documents dictate. Meeting frequency will be adjusted based on the needs of the community.

What amenities are available to Lakeshore Village residents? ● Lawn care service for your backyard space (if accessible) ● Community pool and cabana grill ● Fireplace pavilion for relaxation in the cooler months ● Community social events planned throughout the year ● Pet care stations ● Community pond ● Access to Joe Pool Lake (subject to restrictions by the city)