

IMPORTANT - Information for gate access!

The newly installed gates will remain closed 24 hours a day.

The system will allow visitors at both gates to scroll through a directory and call a resident for remote access. When you receive a call from the system, you will dial "11" on your phone to allow entry.

Your existing remote-control clicker will operate both gates. You will also be able to use a 4 digit PIN to open the gates from the keypad boxes, as well as the pedestrian gates that are at both gate locations. A personal PIN will be required to open the pedestrian gates from the outside.

If you are new to the community you need to provide the following data that will be entered into the system used to control the vehicle and pedestrian gates. Providing the information is REQUIRED for a resident to be listed in the gate directory, have the ability to use PIN access for entry, and allow the system to call the resident when a visitor is at the gate requesting entry.

Please provide the following information by sending an email to: fwreservations.tx@fsresidential.com

Townhome Address

Example: 9856 Venice Drive #8

Last Name, First Name (or Initial, or Initials)

Example: Doe, John Doe, J Doe, J & M

(This is how you want it to appear in the directory)

Up to 2 telephone numbers for the gate access to call for remote entry.

Please provide the numbers in the order in which you want them to be called. The gate will call the first number. If no response within 25 seconds, the gate will call the second number provided.

A 4 digit PIN

Please provide up to three PIN choices in the order of your preference, in case there are duplicates. You CANNOT use a PIN that is similar to your address. You cannot begin the PIN with a zero.

You will receive a return email from our property management letting you know that your information was successfully programmed into the system, along with which PIN was used.

Allow 48 hours for response. If you have an emergency with gates call 877-378-2388.

Thank you.